

Leadership and Creativity – the invisible strategies of innovation and imagination

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The routes to prosperity are

Productivity

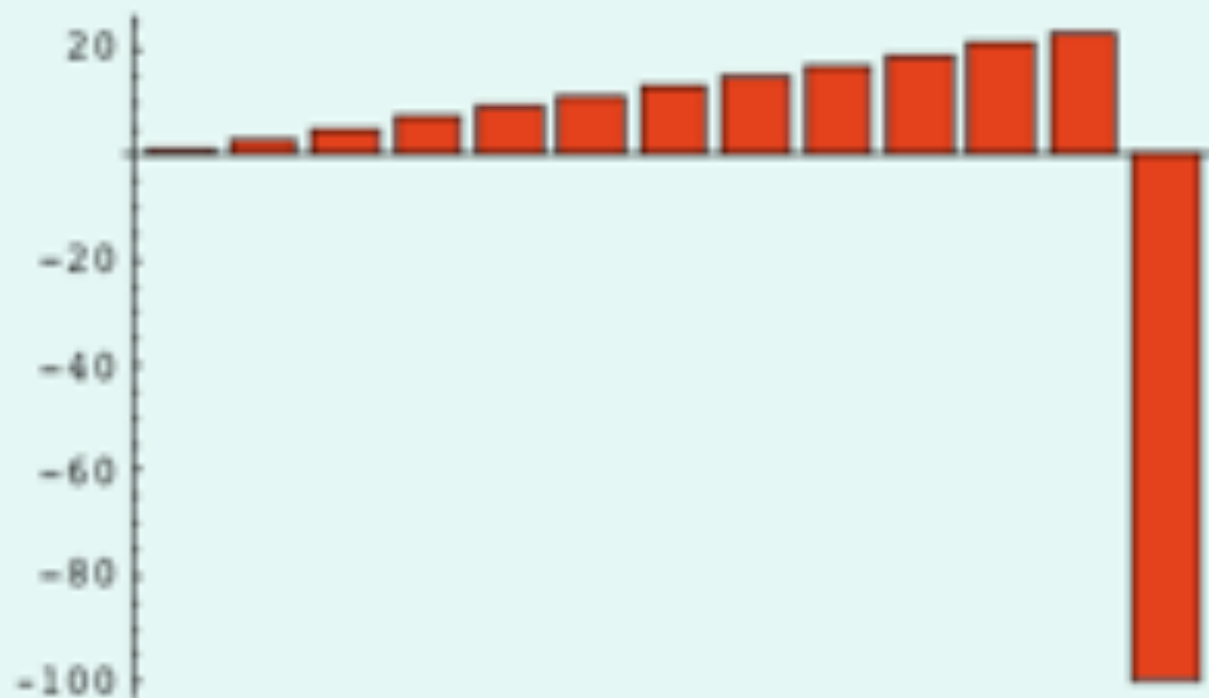
and

Innovation

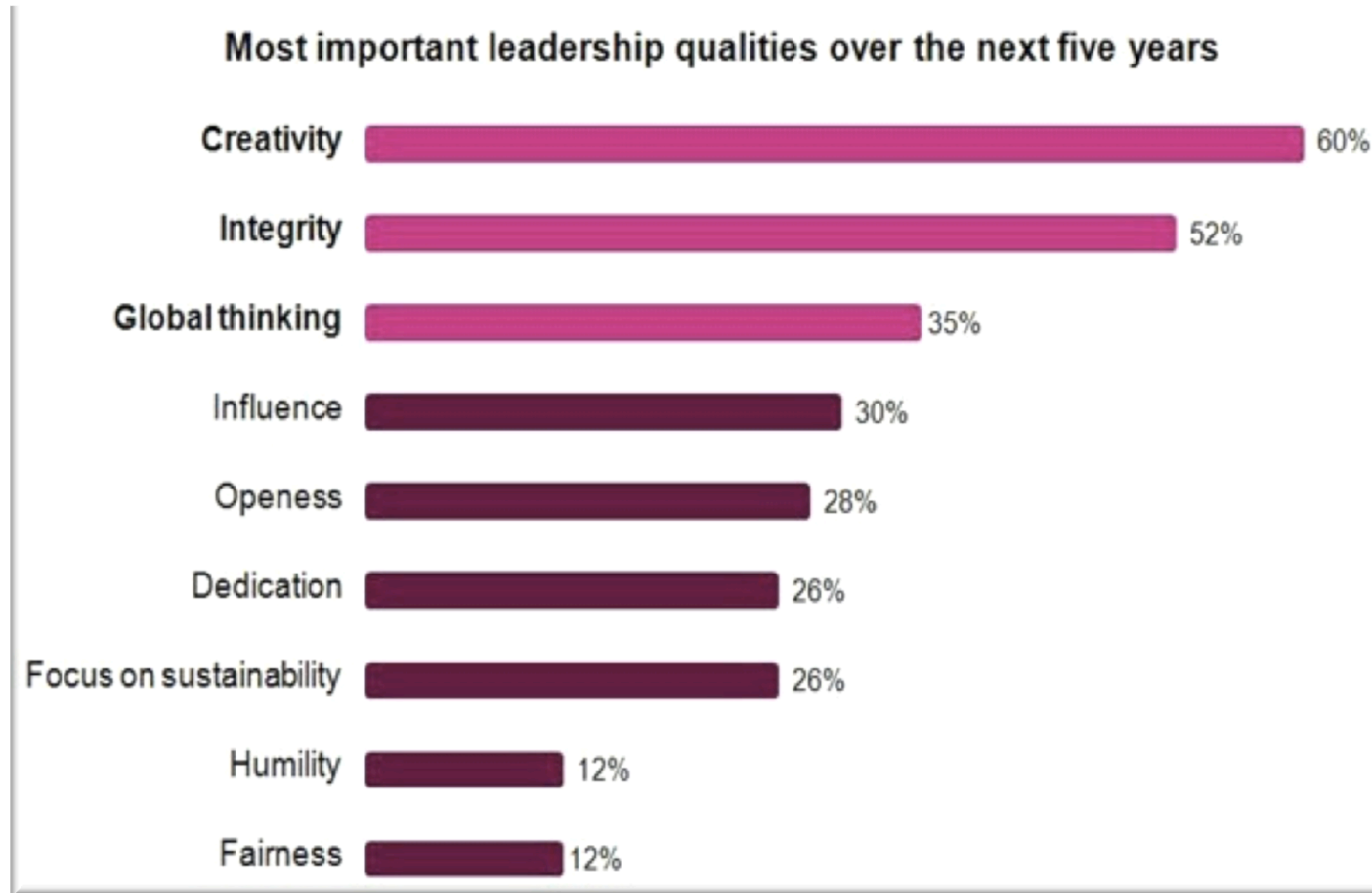
Predictability
and
certainty



Anatomy of a Blowup



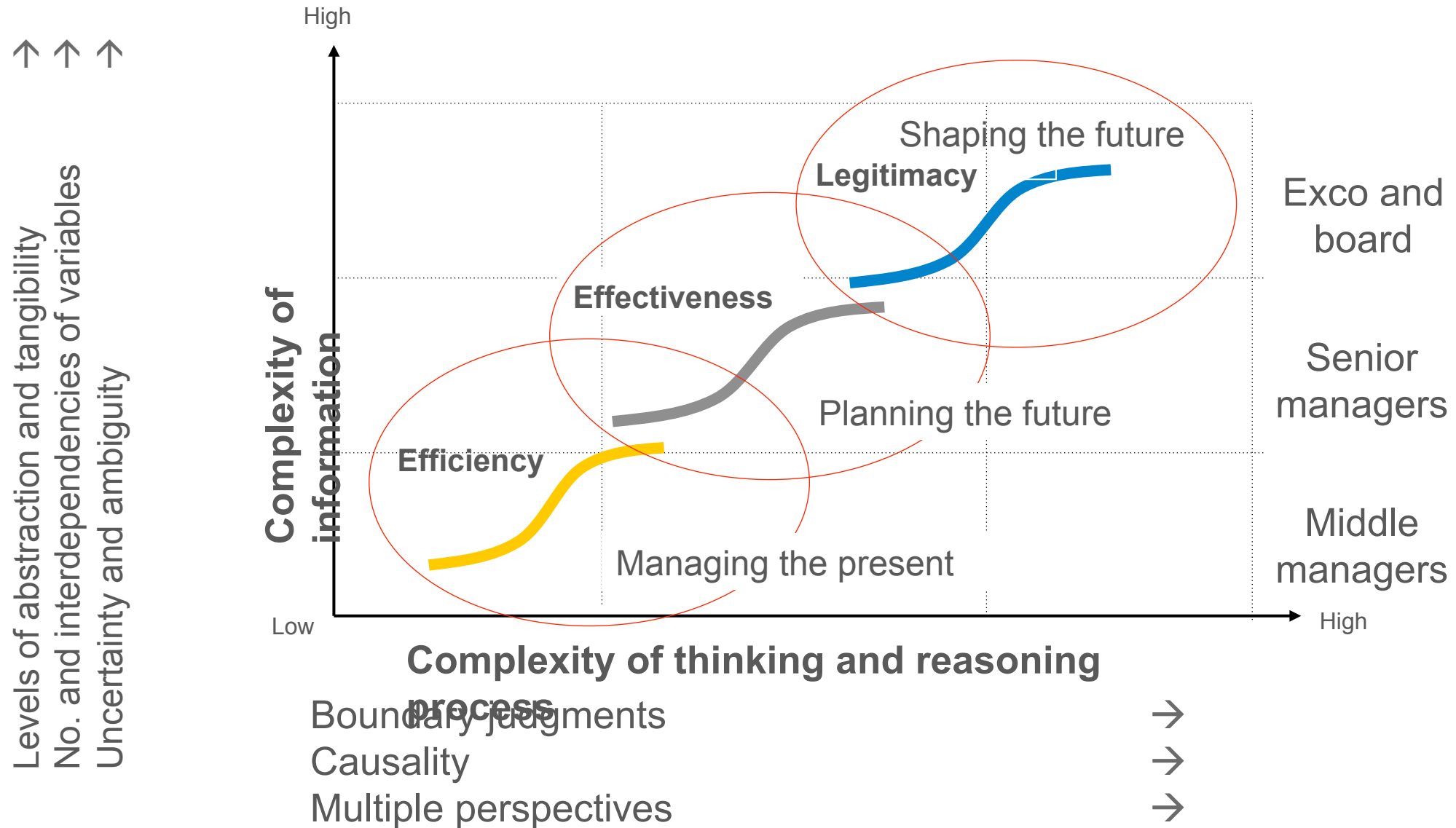
“What drives you in managing your company in today's world?”



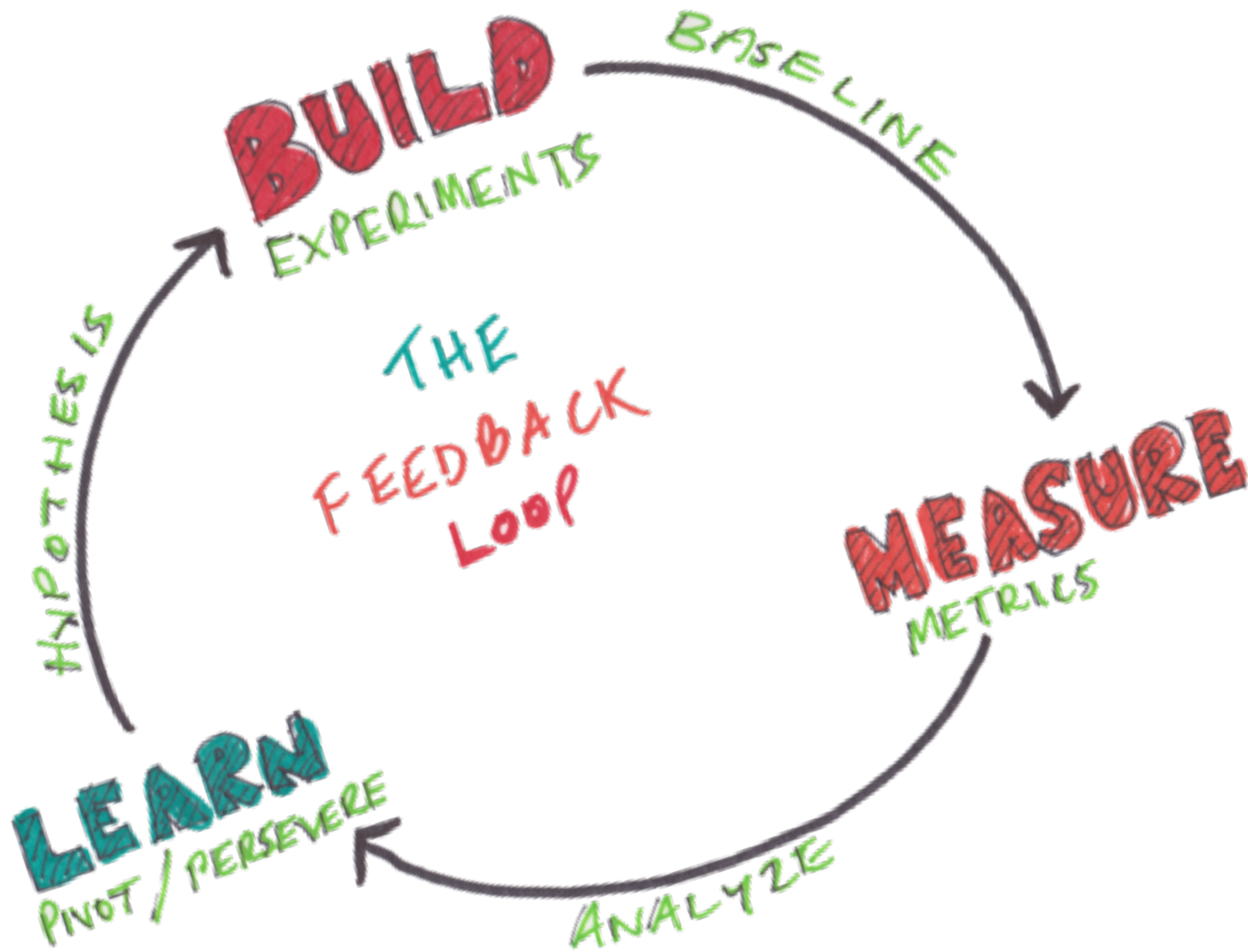
- largest known sample of one-on-one CEO interviews
- over 1,500 corporate heads and public sector leaders
- from 60 nations and 33 industries

IBM Study,
2010

Stratified systems = levels of work







Innovation
happens best

when there's
accurate, fast,
undistorted,
unmanipulated

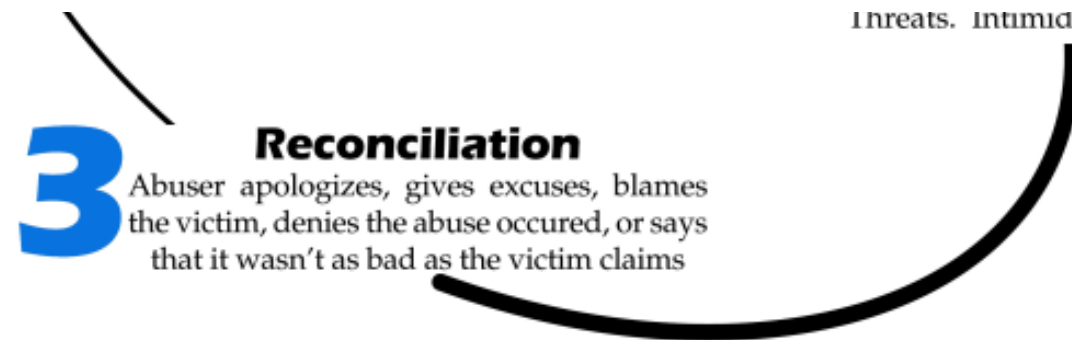
feedback to
make fast
improvements and
correction

The problem of **narcissism** – in all walks of life

Cycle of Abuse

 **Tensions Building**

Narcissistic personality disorder is a mental **disorder** in which people have an inflated sense of their own importance, a deep need for admiration and a lack of empathy for others. But behind this mask of ultraconfidence lies a fragile self-esteem that's vulnerable to the slightest criticism.

 **3 Reconciliation**
Abuser apologizes, gives excuses, blames the victim, denies the abuse occurred, or says that it wasn't as bad as the victim claims

Threats. Intimidation.

CANDOUR: The quality of of being open and honest;
frankness - "a person of refreshing candour"

Synonyms:

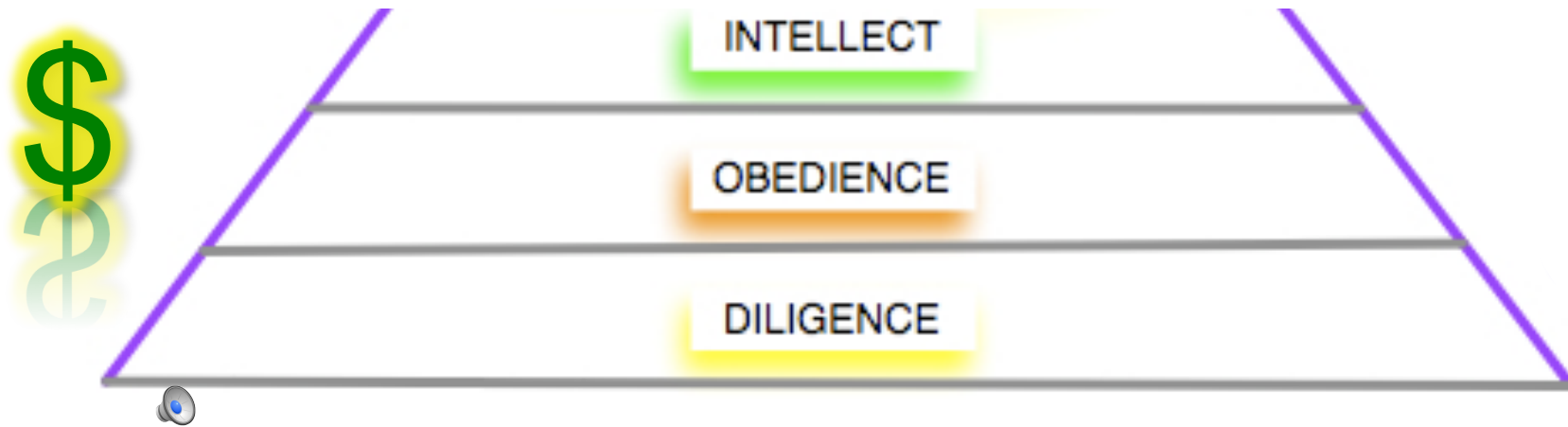
frankness, openness, honesty, candidness, truthfulness, sincerity,
forthrightness, directness, lack of restraint, straightforwardness, plain-
spokenness, plain dealing, plainness, calling a spade a spade, unreservedness,
bluffness, bluntness, outspokenness;

Informal: telling it like it is

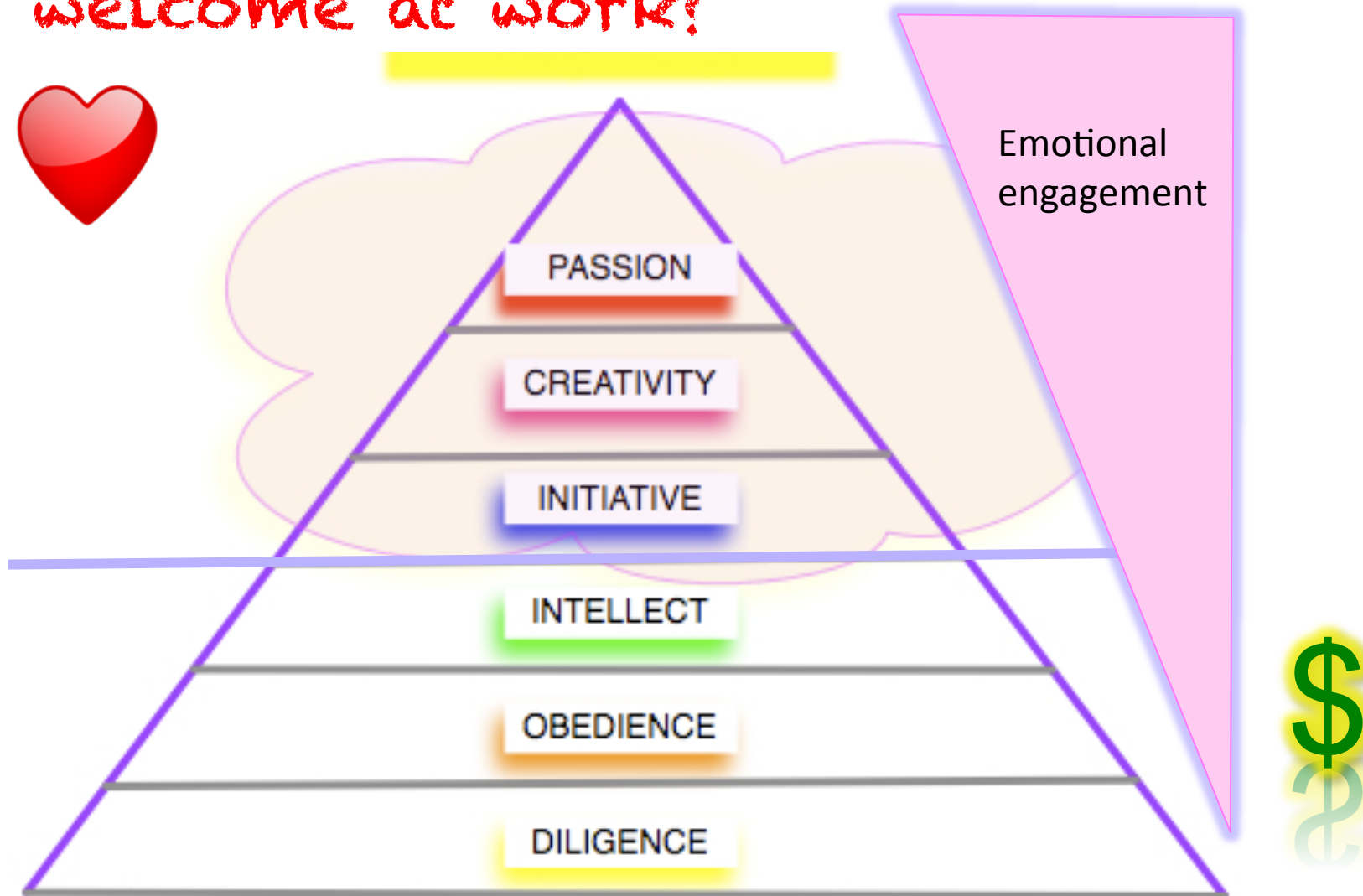
"he spoke with a degree of candour unusual in political life"

Antonyms:

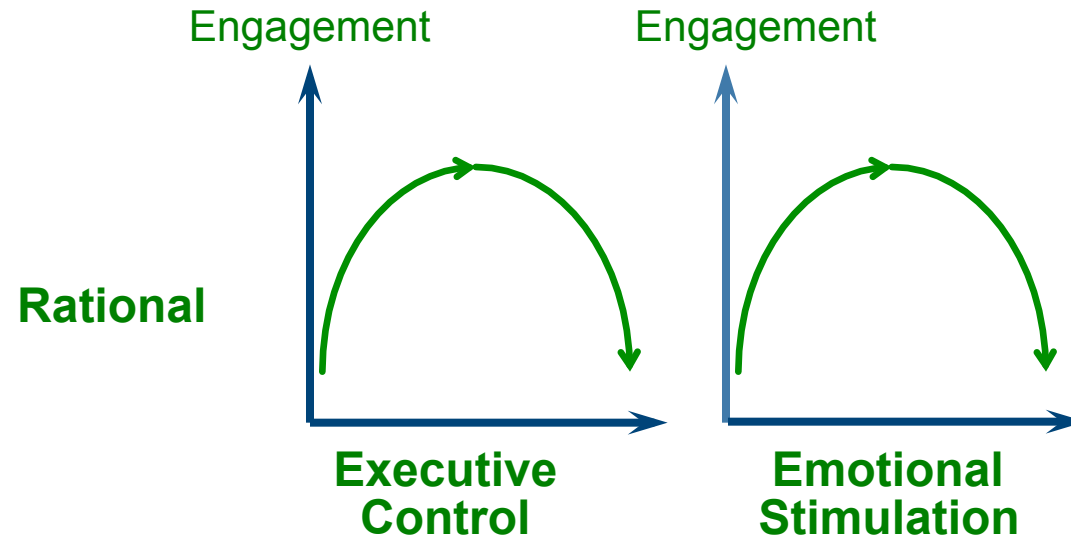
guardedness, evasiveness, insincerity

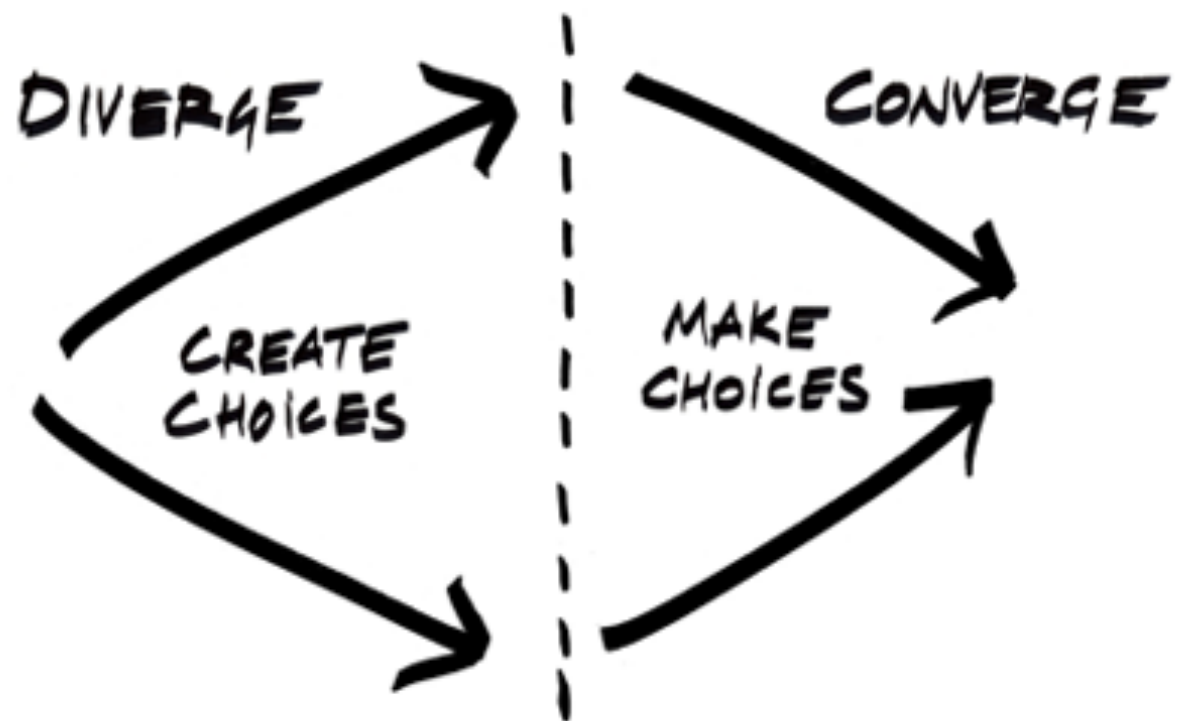


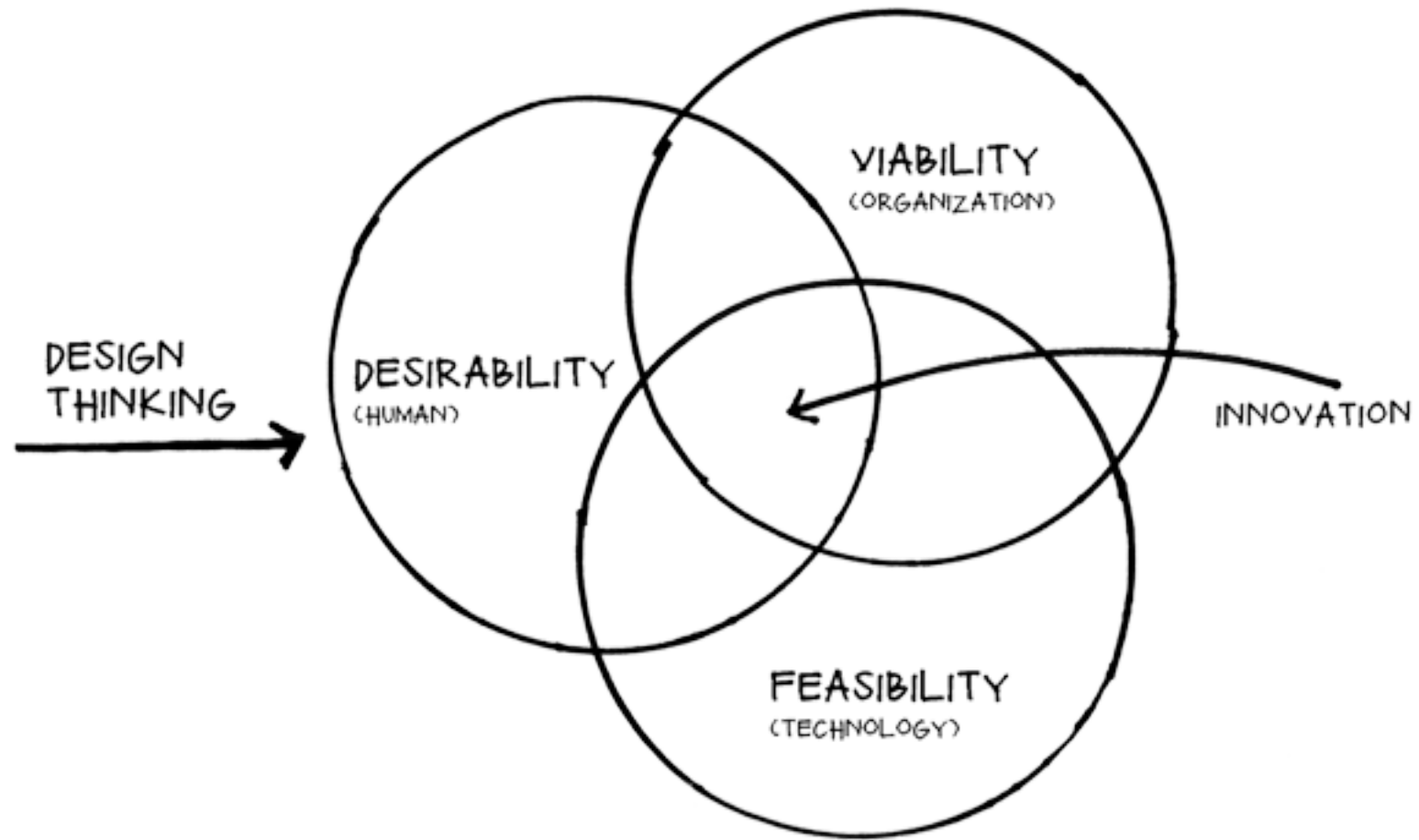
How much of you is
welcome at work?



Creating engagement









Manage: vision and purpose, with integrity - or else it's all junk

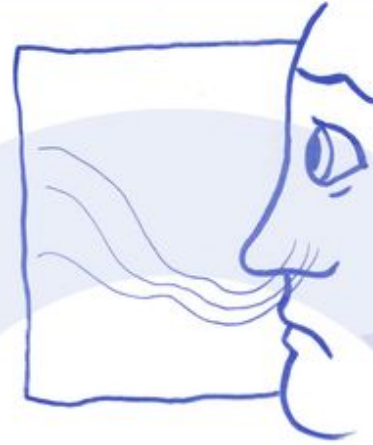
A Dangerous World Feedback Loop



- 4.**
Perception of
Danger Imprinted
on Environment
Makes One More
Vulnerable to Triggers



- 1.**
Triggered - Something in
Environment Brings Out
Body Memory of Fear



- 2.**
Increased Fear,
Increased Level
of Hyperarousal

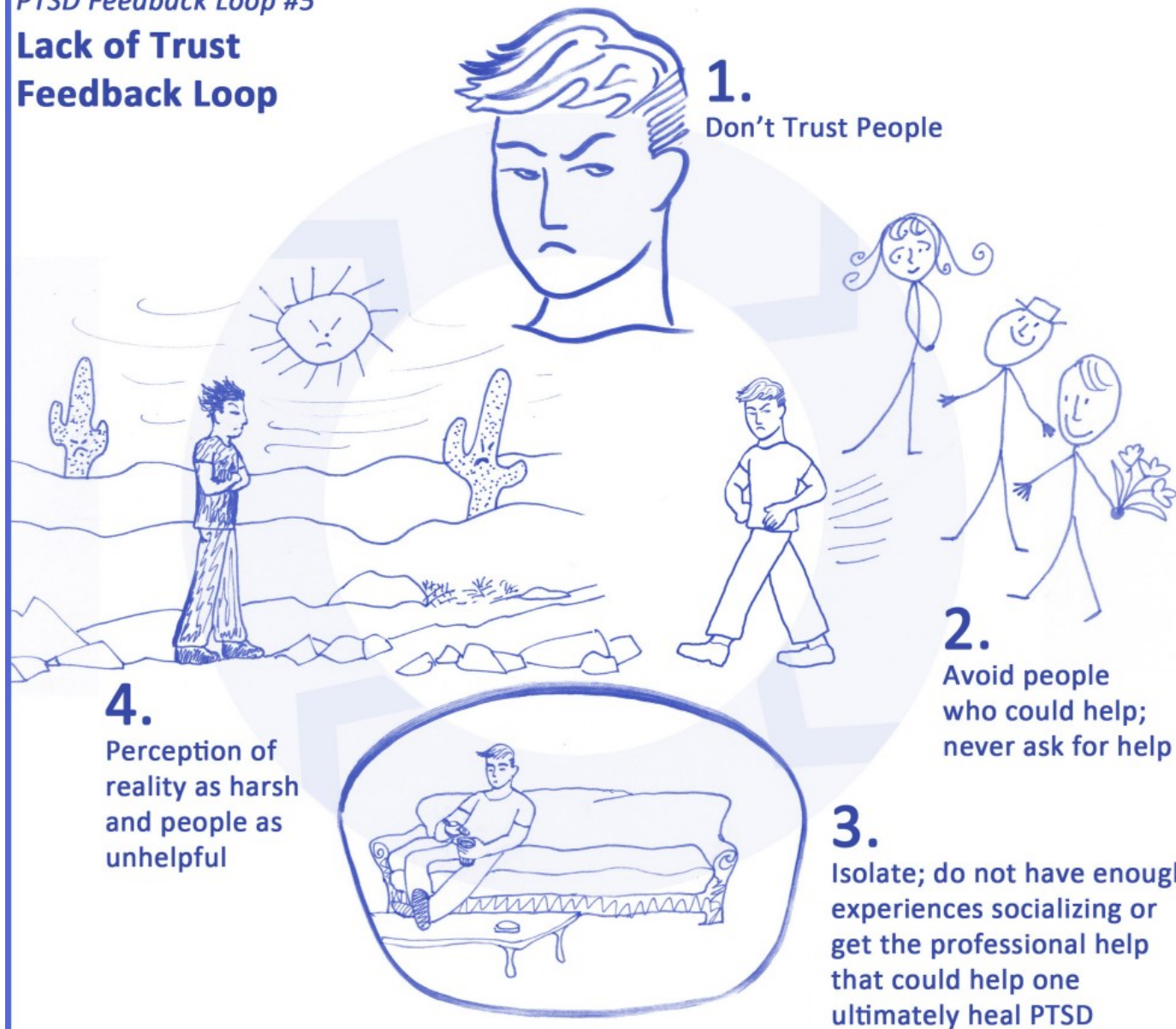


- 3.**
Perceive Environment
as Dangerous

What sustains this feedback loop: unconscious perception and bodily experience of danger in the environment, automatic reaction of hyperarousal and immobility when triggered

What breaks one out: conscious perception and bodily experience of safety in the environment, rational analysis, interception of trigger response, self-regulation

Lack of Trust Feedback Loop



What sustains this feedback loop: perception of people as dangerous, untrustworthy, hurtful, ineffective, negative or useless for us; automatic rejection and avoidance

What breaks one out: experiences of and perception of people as safe, helpful, effective, positive for us; making a rational analysis of their true skills and intentions

